

PRISONERS' LEGAL SERVICE INC CHAINMAIL

INFORMATION BROADSHEET FOR PRISONERS OF QUEENSLAND
112th Edition August 2018

PLS is undergoing some changes...

Since 2012, the prison population has increased by 50% in Queensland. In this same period, PLS has lost a significant amount in funding. Unfortunately, this means we cannot continue to provide the level of services we currently offer.

... and we want to hear from you!

As a result, PLS has been forced to revisit which services we can provide to prisoners throughout Queensland. This has not been an easy decision to make. However, we hope to establish a new process that will mean we are able to provide more prisoners with assistance on a few important issues. To ensure that we are going to continue working in your best interests, we want to hear what aspects of our service are the most important to you.

To get your valuable input, we have included a survey overleaf. The survey outlines the top 10 issues we have assisted prisoners with over the past year.

Survey Instructions

To complete the survey, please number each of the issues listed from 1 (most important) to 10 (least important) and simply return the form back to us. If there are any additional comments you wish to make, please include those in the space provided.

It is important that you complete the survey in a blue letter and return it to our office no later than 1 October 2018 for your feedback to be included.

What happens next?

Once we have received your completed surveys, we assess our services based on the results and feedback provided.

We will inform you of the results and changes to our services in our next October edition of Chainmail.



Please note:

These changes are only to our legal service and will not affect our financial counselling service.

Prisoners' Legal Service Inc.
Postal Address: GPO Box 257, Brisbane QLD 4001

Justice Behind Bars Free Advice Line: Tues and Thurs from 9am to 1pm



PRISONERS' LEGAL SERVICE INC CHAINMAIL

INFORMATION BROADSHEET FOR PRISONERS OF QUEENSLAND
112th Edition August 2018

PLS Legal Services Survey

Please number the boxes below from 1 to 10 (1 being the most important, and 10 the least important).

Num	nber	Issue	
		Parole Application	
]	Preliminary Parole Refusal / Consider Not Grant	
]	Final Parole Refusal / Judicial Review Advice	
		Breaches of Parole	
]	Safety Orders / Maximum Security Orders	
		Breach of Discipline	
		Security Classification	
	$\supset \ \ $	Use of Force by Correctional Officers	
		Prison Transfers	
	$\exists \mid$	Prison Complaints and Issues – e.g. mail, searches, property	
Further Comments/Recommendations:			
Please return your completed survey in a blue letter by 1 October 2018 to:			
Prisoners Legal Service, GPO Box 257, Brisbane QLD 4001			

Prisoners' Legal Service Inc. Postal Address: GPO Box 257, Brisbane QLD 4001 Justice Behind Bars Free Advice Line: Tues and Thurs from 9am to 1pm